



PC Senior Chat

Hi and welcome to our latest Newsletter which includes information & computer advice to keep you up and running with your Computer/Laptop/Tablet/iPhone etc with just a little help from us at PC Senior So remember, if you are a Member, then you can eMail or Text/Telephone us any time if you need help/advise and we will get back to you

John & Sandra (PC Senior)

PC Senior

Tel: 07950869922

eMail: info@pcsenior.org.uk

Web: www.pcsenior.org.uk

OR drop us a line at 78 Manor Rd, Barnet, Herts, EN5 2LG We can help you with Broadband Setup; choosing a Computer or Tablet; Spyware Protection/Virus Removal; 1to1 Training and Support.

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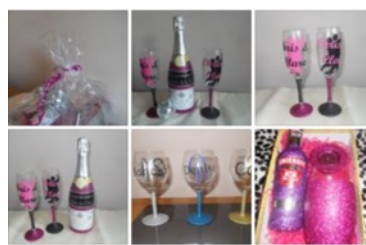
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PC SENIOR Home Support; 1to1 Tuition and occasional Workshops
Tel: 07950869922

PC Senior Membership £25/Year Always someone to turn to!
or £55 Silver Membership, to include a generous 2hrs Home Visit/Support

With an up-to-date PC Senior Membership, you won't need to struggle with your computing just for the sake of having no-one to ask! Members can ring John or Sandra any time for help/advise or send an eMail detailing your problem (If it turns out to be a Major Problem, then don't worry - you can arrange a 1to1 Home Visit at our Members' Rates with someone you can trust and who knows you and your computer setup!)

Contactless Credit Cards



Do you have any Contactless Credit Cards in your wallet? You may have one or more even if you never use it because you don't trust it! (If you have then it will have a small picture of Radio Waves in the top corner) But it's not the Card you shouldn't trust but naughty people just waiting to Scam you.



Card providers offer reassurance to customers that any spending on Stolen/Snatched Contactless Cards is kept in check because each transaction is capped at £30 – with a further safeguard that after a 'random' number of purchases shoppers are asked to enter their PIN to prove a card is theirs. Even so, if your Card is stolen then someone can soon run up a sizeable bill by rapidly Scanning Purchases before you have had time to stop it! Do you know how to Stop your Card - if not, find out and be ready!

Did you know that you can guard against a card's details being "Skimmed" while still in your possession by lining a wallet or cardholder with tinfoil, blocking radio-frequency identification signals to and from your card. Also consider purchasing a custom-made anti-fraud wallet, purse or similar gadget. It is possible for crooks to download software on their phones that can read your card. It cannot read the security code but many online stores do not require it, allowing crooks to make large purchases with the details they have collected.

Personally, I have a single "Contactless Blocking Card" which I put in my wallet alongside my other Cards and it Blocks all Contactless cards in my wallet, unless I remove one to use it of course.

Purchased from Amazon for only £4.95 (£7.95 for two)



Other Scams doing the rounds (Happy Christmas)

Your IP Address Has Been Compromised Scam

I have had all the usual bogus BT calls but recently I had a different one. Pre recorded call from 'Shirley' purporting to be from my IP provider (not named) saying my IP address has been compromised by more than one country and I need to change my IP address. Press 1 for a technician. If I don't do this my internet will be disconnected within 24 to 48 hours.

Avoid this one like the plague, its a scam! (DO NOT PRESS 1 just Delete the message)

TalkTalk customers have also been getting similar calls I believe that TalkTalk have a great free service called CallSafe, which enables you to block incoming calls from unknown numbers. Might be worth investigating?

Postal Delivery Scam

This one does the rounds every year a card is posted through your door from a company called PDS (Parcel Delivery Service) suggesting that they were unable to deliver a parcel and that you need to contact them on 0906 6611911 (a Premium rate number).

DO NOT call this number, as this is a mail scam originating from Belize. If you call the number and you start to hear a recorded message you will already have been billed £315 for the phone call.

If you get a suspicious call or anything you are not sure about, give PC Senior a ring for advise, we are always willing to help.

A Fun Web Site for you to try on your Computer

www.wordhelp.com/scrabble

If you like Crosswords or Scrabble and you get completely stuck when trying to solve an Anagram then you may want to Cheat (just a bit) in order to carry on.

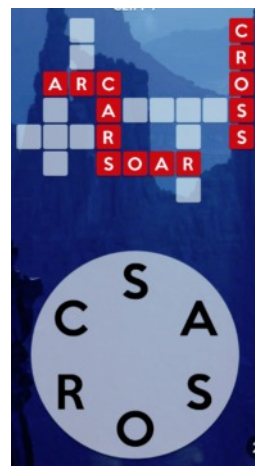
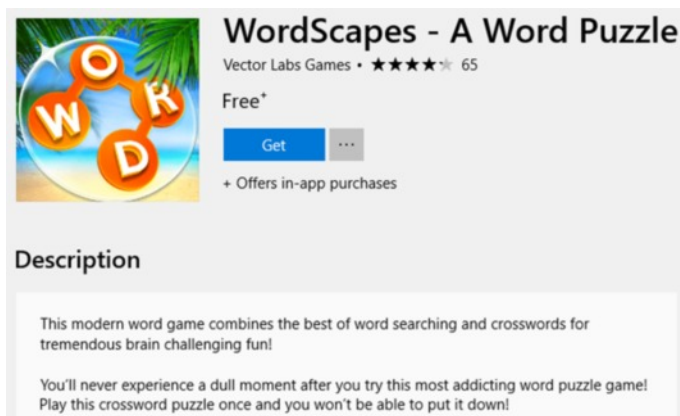
For example, how many words can you make out of the letters: **S C R O S A**
(A few suggestions at the bottom of Page 4 But don't look yet!)

When you've done your best, check it out by going to the Web Site: www.wordhelp.com/scrabble and typing in the letters you want to unscramble. E.g. SCROSA

When you press the Enter Key or Click the Search Button, it will list possible 6 letter words, then 5 letter words etc etc Give it a try!

If you have an iPad/iPhone

Download the Free "Wordscapes" App from Vector Labs



Question:

What does it mean by "Offers in app purchases"?

Answer:

Although the App/Game is Free, it does flash up Adverts (just Close or Ignore them) and it also tries to get you to Buy Clues/Prompts etc (just ignore them as well)

If you need help when you get stuck for an answer use the www.wordhelp.com web site mentioned above!

Connect your Computer or iPad to your large screen TV

Why not treat yourself to a 1hr Session with PC Senior to help you do this - then you can watch the BBC iPlayer, ITV Player etc or View/Show your photos on the large screen. You could also view a Video from a DVD in your Laptop or on-line with Netflix/Amazon Prime/YouTube etc



On a laptop you will need to Purchase a decent length Premium HDMI Cable for less than £10

On the iPad it is now also possible to Purchase a special Cable to connect it directly to a TV (A bit more expensive but still less than £20. It works well but only if you have the small power Socket/Lead on the newer iPad)



Help, my Mobile Phone won't charge!

It happened to me recently and, as my wife said, "you'd think it was the end of the world!" as it turned out, it was due to picking up Fluff in my pocket - I thought it was - but I'd tried cleaning it out with a toothpick and a paper clip to no avail.

Then my son came round and said "give it 'ere!" - he soon cleaned it out (carefully) using a sharp pin and all was well. The advise was to put my Mobile Phone in my pocket with the charging socket facing up-wards BUT I also purchased a Plastic Plug for "next to nothing" from Amazon which Covered/Inserted into the Earphone & Charging Socket it is easy to remove when I want to Charge and it fitted even with my cover on. (Mine was an Apple iPhone but you can purchase Dust Plugs for other makes as well)

<http://www.northpole.com>

Checkout Santa's dance moves down the left OR check where he is NOW in the run-up to Christmas, Scroll down on the right hand side and use the Norad Santa Tracker.

If you want to get back to the First Page at any time (i.e. The Web Site's Home Page) just Click on northpole.com at the top left.

(Good for Children/Grandchildren but why not have fun yoursELF)

<https://www.royal.uk/royal-family-christmas-0>

What does the Queen do at Christmas? Try the above Web Site to find out!

She will of course be giving her Queen's Speech on Christmas day.

The speech first came to television screens in 1957 and has since been a British festive Tradition (Well, with some of us). Her theme is yet to be confirmed but she normally reflects on events of the past year.

Did you know: Each year, thousands of birthday and wedding anniversary cards are sent on behalf of The Queen to people celebrating significant birthdays and wedding anniversaries. To make sure that a message is sent for birthdays, an application needs to be made by a relative or friend in advance of the special day. So if you or someone you know is 100yrs of age, or has a Diamond Wedding Anniversary coming up then point them to the following Web Site to Download the appropriate Application Forms.

<https://www.royal.uk/anniversary-messages-0>

Handy Driving Tip (Seen in Which Magazine)

It's worth keeping a packet of baby wipes in your glovebox in case you're unfortunate and your car is "Spotted" by birds then you won't need to lose your temper (like me!)



Best Christmas Cracker joke so far this year (and they have been bad)

"What does Father Christmas do when his Elves misbehave?"

Answer: He gives them the sack!

All the best from John & Sandra (PC Senior)

Have a GREAT CHRISTMAS & NEW YEAR

(We look forward to keeping you up and running with your Computer etc during the coming year)

Scrabble Word Answers for SCROSA on Page 3:

oar; oars; arcs; scar; car; cars; cross; crass; soars; across etc